

## Financial Assistance / Community Care - Plain Language Summary

Consistent with its mission to provide high quality health and wellness services for the community, Ridgeview Sibley Medical Center (RSMC) offers several assistance and payment options, including discounted care, payment plans and online patient portal payment capabilities to patients who require financial assistance.

RSMC Financial Assistance / Community Care - Plain Language Summary (FAP) exists to provide eligible patients, partially or fully discounted emergent or medically necessary care. Patients that will be seeking Financial Assistance must apply for the program, which is summarized below.

### Uninsured Patients

RSMC patients who are uninsured will receive a 33% discount on gross charges for medically necessary services. Patient statements will show the discount amount and the adjusted balance owed.

### Payment Plans

Patients who cannot pay some or all of their financial responsibility may request a payment plan.

### Financial Assistance/Community Care Policy

Financial Assistance is available to patients who are uninsured or underinsured. Individuals with annual household incomes at or below 150% of the Federal Poverty Guidelines (FPG) are eligible for a 100% discount. Individuals with annual household incomes between 151% and 225% FPG are eligible for 25% to 75% discount off of gross charges.

Because the Amount Generally Billed (AGB) for services is 61% of gross charges to insured patients and because the minimum amount of assistance available under this policy is a 25% discount of gross charges, no patient eligible for financial assistance will be required to pay any amount in excess of the AGB (61%) for emergency and other medically necessary care.

Financial Assistance Applications in English or Spanish may be obtained as follows:

- At any of our RSMC Clinic registration desks (Arlington, Henderson, Gaylord, Winthrop).
- Request an application be mailed to you by calling RSMC Patient Account Services at 507-964-2271.
- Request an application by mail by sending request to RSMC Patient Account Services, 601 W Chandler St Arlington, MN 55307.
- Download an application or copies of our Financial Assistance Policy from the RSMC website:  
<http://www.sibleymedical.org/financial-assistance/>

For additional assistance or information contact RSMC Patient Account Services at 504-964-2271 or 601 W Chandler St Arlington, MN 55307.